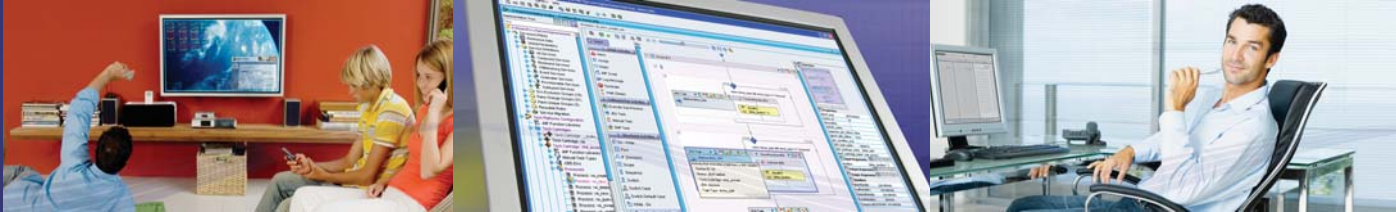


New Services. Delivered.



From the Global Leader in
Advanced IP Service Fulfillment
Solutions.

Business Services | Delivered.

Small-to-Medium sized Businesses (SMBs) are looking to leverage the latest technology in order to improve and efficiently grow their businesses. Many SMBs are now looking for Next Generation Operators (NGOs) who offer compelling, integrated business solutions that are quick to implement and easy to manage. This SMB market represents a new opportunity for many operators and Sigma Systems helps NGOs tap into the SMB market by providing them with all the necessary components to efficiently design, deliver, and manage next-generation business services.



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Sigma's Business Services Package

Sigma Systems' Business Service Package (BSP) enables service providers to transform into Next Generation Operators (NGOs) by empowering them to efficiently expand their offerings to include best-in-class business services. The BSP service package enables NGOs to effectively tap into small and medium sized companies by combining the industry's leading business VoIP solution with scalable high-speed data, advanced video, and mobile services. By enabling comprehensive business services, Sigma Systems helps NGOs efficiently innovate their service offering and grow their new service revenues.

Simplifying the Complexity of Business VoIP Services – Unlike residential VoIP services, business VoIP services are extremely complex and involve advanced feature sets, trunking, hosting, devices, and many other considerations, making the process of introducing, delivering, and managing business voice services very difficult, prone-to-error, and inefficient. Sigma System's BSP includes the company's award-winning Business Voice Package (BVP) and Business Trunking Service Package (BTS) to provide NGOs with the most advanced business VoIP solution on the market. These solutions include all the required components to quickly launch, accurately deliver, and efficiently manage business VoIP services:

- Nearly 120 different business VoIP service models from which to choose
- Over 60 predesignated business voice telephony features
- 120 business VoIP service use-cases for the simplified management of feature sets, users, equipment, CLEC integration
- Pre-built integration for leading soft-switches and enterprise voicemail platforms
- Seamless integration into device provisioning systems for internet access devices (IADs), multi-port enhanced multimedia terminals (eMTAs), analog telephone adapters (ATAs), NCS devices, and SIP and soft-phones.
- Support for SIP Trunking
- Support for hosted IP-PBX models
- Telephone number management
- Local number portability
- Interconnect gateway (CLEC) support
- Essential services (e.g. E911) and directory listing services
- Company self-administration portal

Optimizing the Provisioning of Orders – Business customers can't afford to have issues with the fulfillment of their services. This is why the BSP solution is fully integrated with Sigma Systems' comprehensive portfolio of OSS software products, such as Service Management Platform (SMP), Device Provisioning Manager (DPM), Service Solutions, and MyOffice VoiceManager. These products go together to streamline the fulfillment and provisioning process and automate many billable events as possible. The BSP provides an end-to-end solution for the introduction, delivery, and management of business services and enable NGOs to deliver a superior business-customer experience.

Build to Suit – No two businesses are the same, or have the same communications requirements. Sigma Systems' approach to service creation, order capture, order management, administrative self-care and fulfillment enables providers to define precise and repeatable service components; tailor packages to each unique customer; and put tools in customers' hands that allow them to choose features, assign pre-defined packages; and configure devices automatically. Sigma Systems' Service Solutions combined with Service Management Platform (SMP) allow NGOs to build voice, video, data, and mobile service bundles that are right for each business customer and deliver them accurately and efficiently.

Drive Efficiency and Visibility – From Sigma Systems' MyOffice business voice administrator portal and contact center tools to automated workflows that refine processes and enable end-to-end visibility, service providers can track and fulfill orders while keeping SMB customers informed and in control. Sigma Systems' Service Profile Manager leverages SMP's information model to determine service availability; track past and in-progress orders; automate adds, changes and deletes; and provides live visibility through ordering and fulfillment.

Offer High-speed Data Services – Many businesses rely on high-speed connectivity for Internet access, email, business voice (VoIP), Internet Service Provider (ISP), and many other services and applications. These service and applications provide the foundation for their business and the infrastructure required for superior communications, presence, and productivity. Sigma Systems' High-speed Data and Internet solution enables NGOs to easily integrate high-speed data, internet, and ISP services so they can provide a complete business services offering.

Add Advanced Video Services – From billiard halls to waiting rooms, many small-to-medium businesses have a demand for video services. Sigma Systems' Advanced Video Solution provides out-of-the-box support for many advanced video service features such as channel packages, Pay-per-view (PPV), on-demand video, and much more.

Add Mobility, Presence and Segmentation – As the world moves to all IP networking, SIP is a critical catalyst in making voice and data applications dynamic, mobilized and integrated. Sigma Systems' Business Services Solution works in PacketCable, SIP, and IMS environments, providing ubiquitous access to the services and applications small to medium businesses depend on. This solution unlocks SIP phones, makes more than 60 telephony features market ready, and drives more sophisticated and better targeted service offerings to specific regional businesses.

Why the World's Leading Operators Choose Sigma Systems

NGOs continue to turn to Sigma Systems for the company's proven track record in delivering solutions that enable them to maximize service profitability and improve customers' service experience. NGOs understand the importance of the service fulfillment process and have entrusted Sigma Systems to help design, deliver and manage innovative multi-service offerings at leading deployments globally.

Discover what it means to deliver by contacting Sigma Systems today.

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